

POLICY ON INVESTOR GRIEVANCE REDRESSAL

G.L. Jhanwar Investments

21-A, Lane No.1, Ravindrapuri Colony

Bhelupur, Varanasi (U.P) – 221005

Phone no.- +91 9335334275,

+91 8573029301

GRIEVANCE REDRESSAL POLICY

G.L. Jhanwar Investments provides services as AMFI registered Mutual Fund Distributors. Clients/ Investors can approach G.L. Jhanwar Investments for grievance redressal as per below mentioned matrix:

1. Client/investor shall first approach the Investor Relation Officer (IRO) for raising a complaint.
2. Investor relation officer shall respond to client/investor with acknowledgment of receipt of complaint.
3. Investor relation officer shall resolve the client/investor complaint within 10 working days.
4. Clients /Investors shall approach to Compliance Officer / investor resolution officer for complaints as per below mentioned contact details:

FOR MUTUAL FUND DISTRIBUTION REGISTRATION OF COMPLAINTS

For queries related to mutual fund distribution clients can register their complaints at below mentioned contact details:

Investor Relation Officer (IRO)

1. **Email – IRO** - Anil Kumar Jhanwar - aniljhanwarvns@yahoo.co.in
Compliance Officer - Sandeep Kumar - goverdhanlaljhanwar@yahoo.co.in
SEBI - scoreshelp@sebi.gov.in
2. **Phone no.** – +91 8573029310 or +91 8573029303
3. **Letter** – 21-A, Lane No.1, Ravindrapuri Colony,
Varanasi (U.P) - 221005